



QUALITY
HEADSETS, BASES,
DIAL PADS,
USB, VoIP, CORDS,
ACCESSORIES AND
REPAIRS
SINCE 1985

HANDSFREE
SOLUTIONS FOR CALL
CENTERS, OFFICE
PROFESSIONAL,
AT HOME AGENTS
911 OPERATORS AND
MORE!!



Comfort Telecommunications Inc

Ph 800-399-3224 Fax 239-945-0288

www.smithcoronaheadsets.com

www.comfortel.com

www.discontinuedheadsets.com

Email: sales@comfortel.com

A Minority Business Enterprise

2015

Contents:

Computer & VoIP

Classic USB pg 3
Aries Plus USB pg 4
Voicelync USB pg 5

Corded headsets

Classic pg 6,7,8
Aries plus & VT pg 9

Amplifiers pg 10
Specialty amps pg 11

Telephone dial pads
pg 12

Accessories & cords
pg 13,14,15

Telephones pg 15

General info pg 16

WHY SMITH CORONA?

**#1 REASON: DIRECT
CONNECT CORD
INCLUDED WITH EVERY
HEADSET FREE**

Quantity discounts on all
equipment

More than 35% less than
other headset
manufacturers'

Factory direct prices

Warranty up to 3 years on
new products

30 day trials on most
equipment

Trade **UP** for new

Trade **IN** for **credit**
toward future purchases of
Smith Corona products

Knowledgeable sales
consultants

Product support for the life
of the equipment



**Customer Service is our
top priority!**



Member Professional Association of Customer Engagement Formerly
American Teleservices Association
Comfort Telecommunications Inc is proud to be a
Minority Business Enterprise

Computer and VoIP Headsets with *Free* USB Cord

Classic usb's

Ultra Monaural, Binaural or Convertible w/USB Cord

- Available with the Smith Corona/Jabra quick disconnect or the Plantronics quick disconnect
- WIDEBAND technology for optimal voice and audio performance
- Flexible noise canceling microphone
- DSP technology for speed and crystal clear communication
- Plug n Play - No software required
- USB features include, transmit, receive mute and online indicator
- **TRAINING Y CORDS AVAILABLE—\$16.95**



Binaural w/USB
w/Plantronics QD
P14251
w/Smith Corona/Jabra
QD P14238

\$76.99



Monaural w/USB
w/Plantronics QD
P14252
w/Smith Corona/Jabra
QD P14237

\$72.99



USB Feature:
Transmit & receive
control
Plug n Play
Mute with LED
indicator



**Standard Classic
Convertible**
Noise Canceling
Includes 2 ear hooks and
the headband
P14250 **\$64.95**



**Ultra Convertible
w/USB**
Comfort ear hook
Included
P14255 **\$76.99**

aries

Computer and VoIP Headsets with *Free* USB Cord



Aries Plus Monaural w/USB



Aries Plus Binaural w/USB

- Choose from **Smith Corona**, **GN Netcom/Jabra** or **Plantronics** quick disconnect
- USB controls features include: receive, mute & online indicator light
- Plug n Play no software required
- Superior noise canceling & flexible adjustable microphone
- Lightweight adjustable headband for all day comfort
- Soft foam ear pad(s) and windscreen
- Call center quality
- DSP technology for crystal clear transmit & receive
- 1 year warranty

Smith Corona, GN Netcom/ Jabra QD w/USB adapter

P14055 Monaural **\$49.95**
P14056 Binaural **\$53.95**

Plantronics QD with USB adapter

P14057 Monaural **\$49.95**
P14058 Binaural **\$53.95**

USB Adapter Cord



USB adapter cord if purchased
separately **\$39.95**



Computer and VoIP USB Headsets

*VoiceLync**



Binaural w/UPS Complete

P14387 **\$43.95**

Monaural w/UPS Complete

P14388 **\$39.95**



USB controls include, in-line mute, on/off for compatible system and receive volume

VoiceLync USB Headsets

- Perfect solution for any USB applications
- All in one complete unit
- Clear live voice transmission with VoIP
- Digital in-line receive volume
- In-line microphone mute with LED indicator light
- On/Off with LED for use with compatible VoIP software, ie; Skype, Microsoft Lync
- Purchase includes the headset w/USB, leather ear pads on the headset, extra foam ear pad(s), and user manual
- Compatible with ALL windows operating systems
- 1 year warranty

www.comfortel.com
www.smithcoronaheadsets.com

ultra

Smith Corona Ultra Headsets with wideband technology 3 year warranty

Available in Smith Corona, GN Netcom/Jabra or Plantronics quick disconnects. Includes standard bottom disconnect cord no charge

- Wideband technology for exceptional voice and audio
- Ultra noise canceling microphone
- Binaural is a single cord design
- Adjustable headband
- Acoustic shock protection
- Durable quick disconnect, **Smith Corona, GN Netcom/Jabra and Plantronics compatible**
- Our standard bottom disconnect cord is for direct connection into your dial pad, amplifier or phone. Standard bottom cords are compatible with Polycom, Nortel, Nec, ESI and many other phones and bases. Free compatible wiring for Cisco phones and other phones and bases available. Substitute the standard bottom cord with a 2.5mm or 3.5mm.
- Cloth storage bag, headset hanger and extra ear pad(s) included
- Optional USB, Sound Card, extension and other cords available
- 3 year warranty



Classic Ultra Monaural
Smith Corona, GN Netcom/
Jabra QD Version
P13595 **\$57.95**
Plantronics QD Version
P13856 **\$57.95**



Classic Ultra Binaural
Smith Corona, GN Netcom/
Jabra QD Version
P13596 **\$59.95**
Plantronics QD Version
P13864 **\$59.95**



Classic Ultra Convertible

Includes a headband and 2 styles of ear hooks for maximum freedom of choice

Smith Corona/Jabra QD Version

Classic Series

Our Original Smith Corona
Headsets
3 year warranty



Classic Monaural

Classic Binaural



- Choose from hearing on one or both sides
- Noise canceling flexible microphone can be worn on either side
- Adjustable headband
- Rotational microphone can be worn on either side
- **Binaural available with the PLANTRONICS quick disconnect**
- Standard bottom disconnect cord included for direct connection to your dial pad, amplifier or phone. Substitute the standard bottom cord with a 2.5mm or 3.5mm.
- Optional USB, soundcard, HIS, HIC , extension & other cords available
- Call center tested and approved
- 3 year warranty

Monaural Smith Corona, GN Netcom/Jabra QD P12228 **\$49.95**

Binaural Smith Corona, GN Netcom/Jabra QD P12229 **\$55.95**

Binaural w/Plantronics QD P13540 **\$55.95**



What can a headset do for you?

Frees your hands, increases productivity, relieves fatigue, eliminates neck and shoulder pain, improves energy levels...

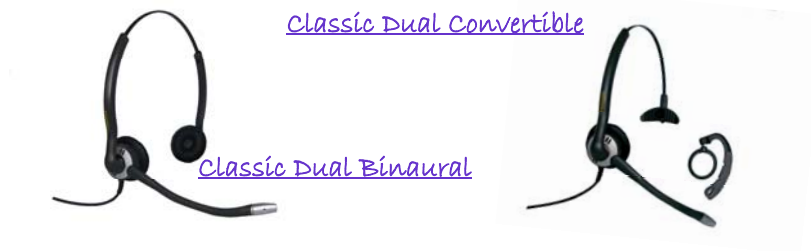
To order call 800-399-3224 or online at
www.smithcoronaheadsets.com

Classic Series

Convertible, Over the Ear Dual Monaural & Binaural

Standard bottom disconnect cord included for direct connection to your dial pad, amplifier or phone. You may substitute the standard bottom cord with a 2.5mm or 3.5mm.

Optional USB, soundcard, HIS, HIC , extension & other cords available at little or no charge.



- Choose from the binaural or convertible
- Superior noise canceling flexible microphone
- High quality speakers for crystal clear receive
- Adjustable headbands
- Standard quick disconnect cord included
- 3 year warranty

P13387 Dual Binaural P13067 Dual Convertible

\$59.95

Classic Convertible



P12230 **\$49.95**

- Hearing on one side with the options of two different size ear hooks or adjustable headband
- Noise canceling flexible microphone
- Improved high quality speakers



Noise Canceling & Voice Tube Headsets

Aries

Available with Standard Smith Corona or
Plantronics Quick disconnects
2 year warranty

Standard bottom disconnect cord included for direct connection to your dial pad, amplifier or phone. You may substitute the standard bottom cord with a 2.5mm or 3.5mm.

Optional USB, soundcard, HIS, HIC , extension & other cords available at little or no charge see page 4.



Aries Plus Monaural



Aries Plus Binaural

- Extremely lightweight for a comfortable all day fit
- Adjustable headband
- Binaural is a single cord design

Plus Monaural w/standard cord P13043 **\$44.95**

Plus Monaural w/Plantronics QD P13710 **\$44.95**

Plus Binaural w/standard cord P13042 **\$49.95**



Aries Monaural VT



Aries Binaural VT

- Compare to Plantronics H51 and H61
- Popular voice tube technology
- Adjustable headband

Monaural VT w/standard cord P13016 **\$44.95**

Monaural VT w/Plantronics QD cord P13662 **\$44.95**

Binaural VT w/standard cord P13050 **\$49.95**

Binaural VT w/Plantronics QD cord P13706 **\$49.95**

Headset Amplifiers

3 year warranty



Why would I need an amplifier?

A headset amplifier is used for telephones that are not "headset ready", meaning that the phone does not have a dedicated headset jack. An amplifier also provides more control over transmit and receive providing a superior headset experience.

Smith Corona amplifiers include a simple switch for compatibility to **Smith Corona, GN Netcom/Jabra or Plantronics** headsets.



M18 Or OUR **NEW** M18UP Amplifier

- **M18UP** uses the included USB cord for power
- **M18** requires 2 AA batteries or option AC power supply
- Includes transmit, microphone control, receive volume control, mute, headset stand
- Blinking in-use and mute light
- 3 year warranty

M18 P13051 \$49.95
M18UP P14247 \$59.95



M16 Multi Purpose Amplifier

- Ergonomically designed
- Blinking LED in-use light and mute light
- Includes transmit microphone control, receive volume control, mute, headset stand
- Tone control
- Requires 2 AA batteries or use the included AC power supply

P12153 **\$55.95**



M14 Multi Purpose Amplifier

- Solid LED in-use light and mute light
- Includes transmit microphone control, receive volume control, mute, headset stand
- Requires AA batteries or use the AC power supplies included

P12302 **\$49.95**

Specialty Amplifiers 3 year warranty



M16 PC Tele/PC Amplifier

- Switch between your telephone and computer via the sound card cord included
- Mute, receive and transmit volume control, flashing online indicator light
- Tone control
- Work with Smith Corona, GN Netcom/Jabra or Plantronics headsets

P12198 **\$74.95**



P12 2 Prong Amplifier

- Compatible where any 4 wire application is needed
- 2 headset ports
- Built in mute indicator light
- Transmit and receive volume control
- Perfect solution for Meridian 1250 and 2250 consoles
- Use Smith Corona, GN Netcom/Jabra or Plantronics headsets

P12200 **\$54.95**



911 Dispatch Push to Talk Amplifier

- 6 wire compatibility for 911 dispatch centers
- Push to talk capability
- Transmit and receive control
- Heavy duty clothing clip
- Use Smith Corona, GN Netcom/Jabra or Plantronics headsets

P12478 10 ft cord **\$69.95**

P12847 25 ft cord **\$74.95**

www.comfortel.com
www.smithcoronaheadsets.com

Telephone Dial Pads 3 year warranty



PD100 Phone Dial Pad

- Single line headset telephone
- Talk, mute, flash, redial
- In-use light
- Transmit and receive volume control
- Perfect for home businesses or call centers
- Use with any Smith Corona most manufacturers' headsets. Call for compatibility

P11770 **\$47.95**



HP100 Phone Dial Pad

- **Our #1 Selling Dial Pad**
- Single line headset telephone
- Receive and transmit control
- In-use and mute light
- Headset hanger included
- Mute, repeat dial, last number re-dial and flash
- Use with Smith Corona and most manufacturers' headsets. Call for compatibility.

P13071 **\$49.95**

Inbound Phone Base For Dialers 3 year warranty



HP200 Inbound Phone Base

- Single line phone without the keys
- No keys to prevent unauthorized outbound calls
- Receive and transmit control volume
- On/Off, mute
- Headset stand included
- Use with Smith Corona and most manufacturers' headsets. Call for compatibility.

P13073 **\$49.95**

800-399-3224 Mon thru Fri 8 am to 5 pm est

Replacement and Specialty Cords

We carry a large stock of cords and other accessories for
Smith Corona, GN Netcom/Jabra and Plantronics



QD to USB Adapter Cord **\$39.95**

Compare to Plantronics DA45 - DA55

- Plug N Play no software required
- Mute and volume controls
- **FREE** with the purchase of selected headsets see pages 3, 4 & 6

P12859 Smith Corona, GN Netcom/Jabra

P12943 Plantronics



QD to Sound Card Adapter Cord

- Plug N Play no software required
- Plugs directly into the sound card port available on most pc's

P11964 Smith Corona, GN Netcom/Jabra **\$12.95**

P13981 Plantronics **\$15.95**



Replacement bottom cords for Plantronics, Smith Corona & GN Netcom/Jabra. Cord includes qd to modular clip

- Headset to amp
- Headset to phone
- Headset to dial pad
- Headset to 2.5mm connection
- Headset to 3.5mm connection
- Most cords only **\$9.95**



Headset Extension cords **\$9.65**

- Curly cord connects between headset and bottom cord quick disconnects
- Adds an extra 6 ft to the headset cord

P12551 Plantronics

P12926 Smith Corona & GN Netcom/Jabra

Specialty and Training Cords

Ask about quantity discounts!!!!

HIC and HIS Avaya Cords **\$19.95**



- Available with the Smith Corona, Jabra and Plantronics style quick disconnects
- Cords for Avaya 302D, 2400 Series, 4000, 6000, 9600 series phones
- Specific cords for 9608 series

Call for your specific needs!

Training Y Cords **\$16.95**



- Available with or without mute switches

Plantronics

- with mute P12922
- without mute P13348

Smith Corona, GN Netcom/Jabra

- with mute P11810
- without mute P13109



Telecoach Training Adapter \$21.95

- Two headset ports
- Each user has their own mute
- Compatible with most phones and Smith Corona and Plantronics amplifiers
- Call for compatibility

Classic QD to 2.5mm cords Choose from short straight 6 inches or longer 2'5" curly. Short also available with the Plantronics qd. Receive this cord FREE with the purchase of a Smith Corona headset when we substitute the 2.5mm for the standard cord.



Smith Corona Classics Aries VT & Aries Plus QD

P12546 QD to 2.5mm Short **\$9.95**

P11865 QD to 2.5mm Long **\$11.95**



Plantronics QD

P12489 QD to 2.5mm Short **\$9.95**

Accessories Ear Pads, Voice Tubes, Windscreens ETC...
ASK ABOUT OUR QUANTITY DISCOUNTS



Standard Foam Ear
 Pad 1 3/4"
 P10634 **\$.99 each**



Leatherette Ear Pads
 1 3/4"
 P11429 **\$1.29 each**



Foam Ear Pad w/
 Hole 1 3/4"
 P13421 **\$.99 each**



Sani-wipes to keep
 your headsets free
 from dust and germs
 P13123
\$7.50 per 100 pcs



Standard Voice Tubes
 P10092 Clear **\$2.95**
 P13079 Black **\$2.95**
 Short also available for
 Plantronics specific
 headsets



Standard Foam
 Windscreen
 P11215 **\$.99 each**

New or Reconditioned
Telephones, Handsets, Accessories and Repairs
Call for a quote!



GENERAL INFORMATION

Need to place an order? You can place an order via our website or for personal care, call and request a Dedicated Sales Representative to take your order.

Customer Service: Our hours of operation are Monday thru Friday 8 am to 5 pm est. During this time there will always be a "LIVE" person available to speak with. After hours, please feel free to leave a detailed message and we will return your call as soon as possible. We pride ourselves on having a knowledgeable customer service staff. If your sales representative is not in the office, we will be happy to take your order and help in any way we can. Customer service can access your order history to be sure you are receiving the correct equipment

Product Support: Our customer service department and your sales representative will help you with your technical issues. We will help you set up your Smith Corona headsets and perform an acoustical sound check to ensure your headset is transmitting and receiving at top performance.

Repairs: We repair most manufacturers' headsets. RMA's are not required. The cost of repair is \$24.95 each, for a corded headset or base with up to a 3 month warranty. If any equipment received is OUT of warranty you will be contacted, giving you the opportunity to decide if repairing the equipment is the most cost effective choice.



Terms: We accept all major credit cards and accept purchase orders with an approved credit application. Go to "download forms" on our website for a credit application form or call and we will be happy to fax or email one to you.

Contact Information:



1407 SE 47th Terrace
Cape Coral, FL 33904
Phone 800-399-3224 Fax 239-945-0288

All correspondence and packages should be sent to this address
For any issues you may have please call or email us at
support@comfortel.com

*Thank you for making Comfort Telecommunications, Inc and
Smith Corona products, your preferred headset provider.*